# GLOBAL REVERSE SUPPLY CHAIN

**OPTIMIZED**

LTG

Li Tong Group (LTG) offers Reverse Supply Chain Management (RSCM) solutions to OEM and enterprise customers in the Technology, Electronics and Telecom (TET) sector. We grow with our customers to expand their worldwide supply chain, evolve and excel along our shared rapid industry lifecycles, and optimize the entire value chain.

LTG has developed a global network of 25 + wholly owned facilities across North America, APAC, EU and MEA, which currently serves more than 100 customers and employs more than 1,200 people worldwide.

**PEOPLE**
1200+ employees

**CAPABILITY**
200,000+ tons annual processing capacity

**FACILITIES**
20+ processing facilities; 1,200,000 ft$^2$ floor space

**EXPERIENCE**
20+ years in-depth global experience

*We are the trusted global partner of world's top OEMs.*

We have the in-depth product knowledge and engineering expertise in a wide range of electronic product sectors.

Mobile Devices

Computer Products & Peripherals

Cloud/Big Data/ Enterprise Network Equipment

Consumer Electronics

Telecom Equipment

Smart Devices & Smart Appliances

Display Systems

Imaging Products

Industrial Products

Our integrated service capability allows us to provide a customized total RSCM solution to fit each customer's unique requirements:

| | | | |
|---|---|---|---|
| Reverse Logistics | Electronics Recycling, Reclamation & Recovery | Certified Destruction & Scrapping Services | Parts Harvesting & Redeploy |
| RMA & Refurbishing | Re-Kitting & Redistribution | Liquidation & Remarketing Service | Enterprise IT Asset Management & Data Security |
| Telecom Equipment Recovery | Consumer Take-back / Trade-in Programs | Compliance Advisory Services | Cradle-to-cradle Engineering Plastics Closed-loop Recycling Program |

> *We are committed to grow with our customers as their supply chain and market evolve.*

## OUR KEY SUCCESS FACTORS

**OEM/EMS-level engineering knowhow and approach**
Understanding and realizing the lifecycle value of components and products

**Seeing the global Hi-Tech supply chain network from our OEM customers' point of view**
True worldwide coverage with local teams, wholly owned facilities and 100% control on compliance & security

**Emphasis on information systems, knowledge-embedded SOPs and reporting tools**
Online order-management system, consolidated global material flow and inventory/sales reports, data-mining and intelligence for SCM improvements
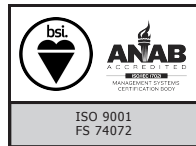
**Total service for post-consumer take-back programs, compliance advisory and cradle-to-cradle closed-loop recycling**
Continuous improvements on cost-reduction, sustainable PCR, EPR and design for recycle

# STANDARD AND COMPLIANCE

Quality, environmental, health and security systems are integral parts of all of our businesses. Our facilities and processes have been fully certified by ISO, R2 & NAID and are extensively tested and audited by registered safety auditors every year.

Headquarter's certifications and qualifications:



> " LTG's core facilities are R2 certified in APAC since 2014. "

For more details about our regional certifications and licenses,
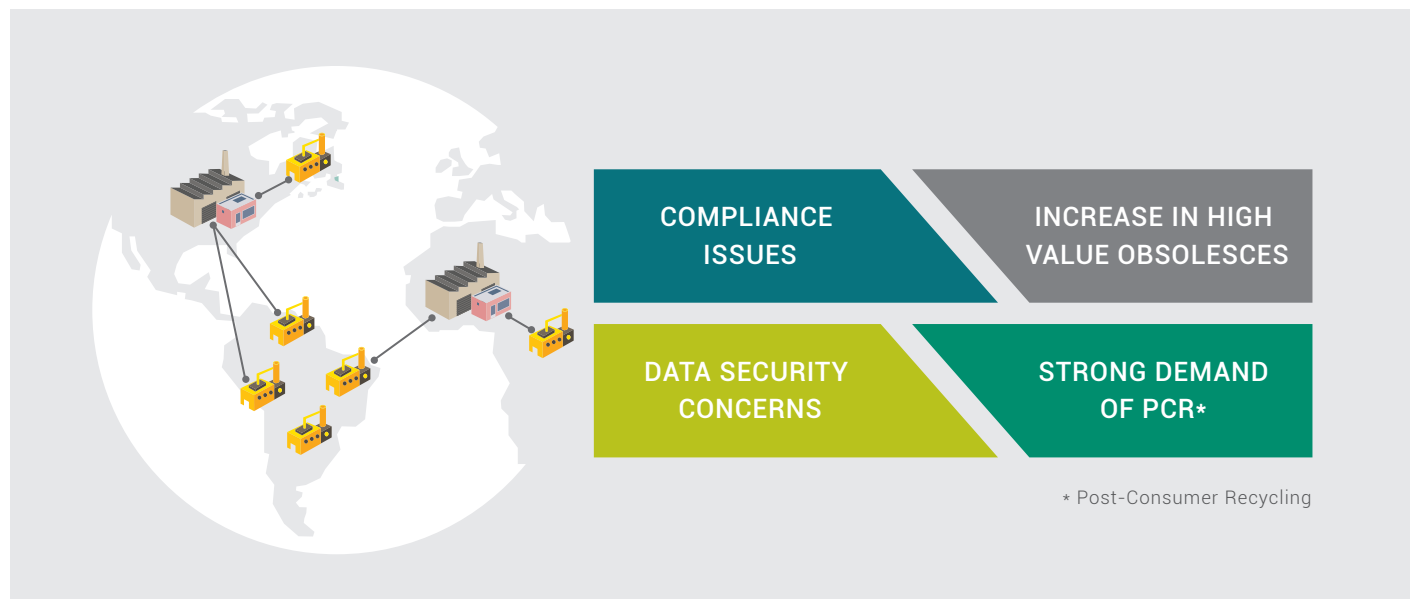please contact us.

## Downstream Vendors Qualification and Audit

All downstream vendors are fully licensed and audited on a regular basis and only those conforming to our strict requirements can receive materials from us. Our new Downstream Vendor Supplier Assessment Program has been adopted from the Electronic Industry Code of Conduct (EICC) and Global e-Sustainability Initiative (GeSI) Programs.

## Carbon Footprint

LTG is committed to the best environmental practices to help our customers reduce their supply chain's carbon footprint. We focus on the following:

- Built a picture of the carbon footprint savings of different products by re-use, redeploy and parts harvesting.

- Quantified and prioritized opportunities that will reduce emissions, cut costs and create new commercial opportunities through closed-loop recycling and design for recycle.

- Provide advisory on customized reverse supply chain practices to reduce overall emissions of product lifecycle.

Hi-Tech OEMs run complex global supply chain networks that are responsible for the creation, production and proliferation of network equipment and billions of devices worldwide. Pressured by the accelerated pace of innovation and subsequent consumer demand, these supply chain networks are facing unprecedented challenges :



| COMPLIANCE ISSUES | INCREASE IN HIGH VALUE OBSOLESCES |
| DATA SECURITY CONCERNS | STRONG DEMAND OF PCR* |

\* Post-Consumer Recycling

## THIS IS WHERE LTG COMES IN

Our deep understanding of our customers' value chain allows us to help them maximize the lifecycle value of their supply chain assets.

> *We TRANSFORM the way the Hi-Tech Electronic industry is managing their Reverse Supply Chain and assets.*

### COMPLIANCE ADVISORY SERVICE

- Accurate and clear advice from professional team, extensive knowledge of WEEE and national regulations
- Improve corporate risk management and compliance

### ASSET MANAGEMENT, PARTS HARVESTING & REDEPLOY

- Value sorting, parts harvesting, remarketing & redistribution
- Maximize the lifecycle value of your supply chain assets

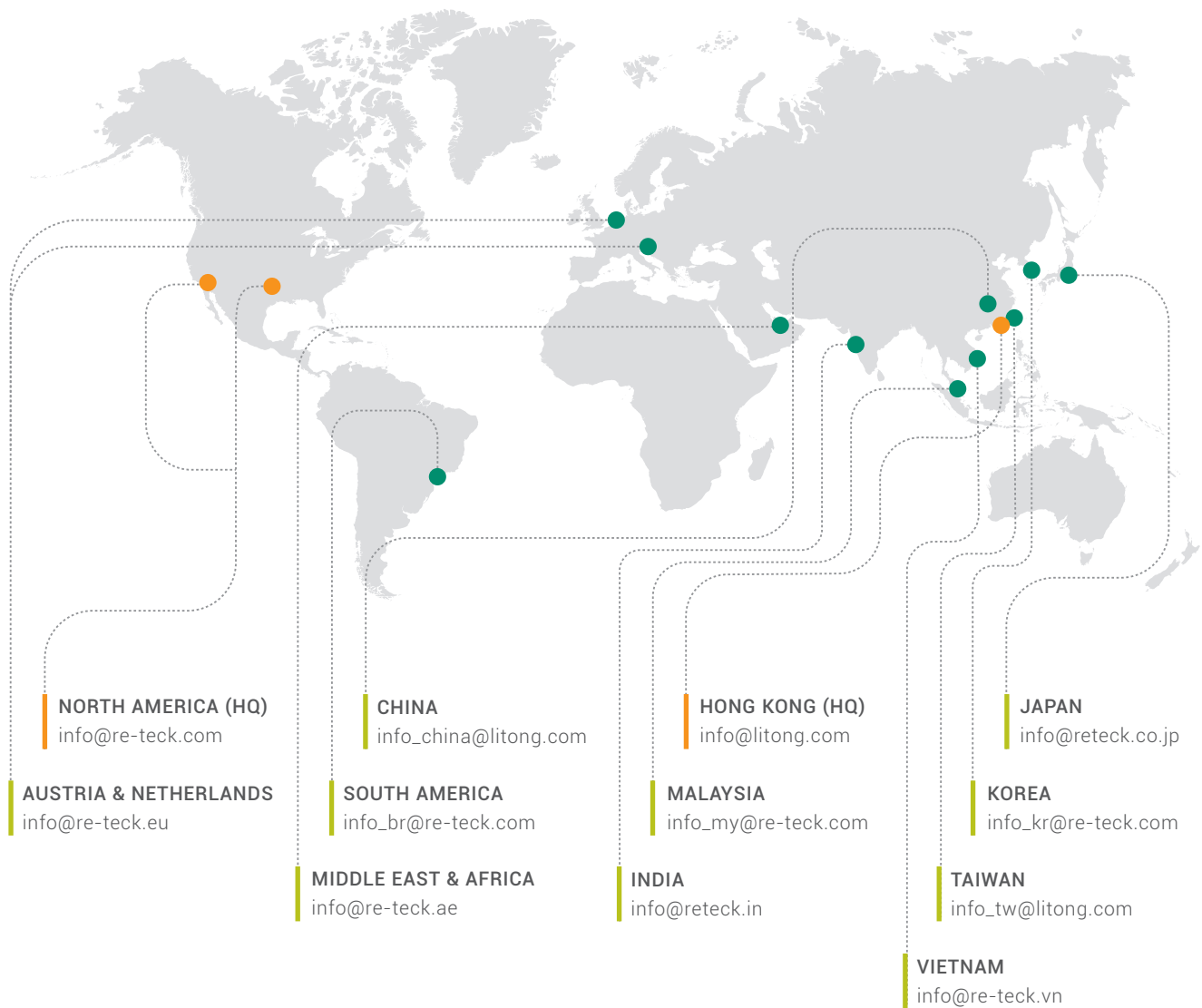### ONSITE & OFFSITE DATA SANITIZATION SERVICE IN UTMOST STANDARD

- Degaussing, Data-Wipe and Physical Destruction, total solution to protect customer's IP and Hi-Tech innovation
- Proprietary software which follows the U.S. Department of Defense's Sanitizing Standard (DOD 5220.22-M) and other international standards

### POST-CONSUMER TAKE BACK/TRADE-IN PROGRAM

- Unified worldwide online/offline take-back and trade-in programs
- Covers complex coordination efforts including the retail and distribution network, reverse logistics, data-security, recycling, online/offline channels, marketing and compliance, etc.
- Meet after-sales service needs and CSR requirements

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*We build a global RSCM network to service our customers' global value chain demands.*

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# BRAND ARCHITECTURE OF LI TONG GROUP

**LTG**

HONG KONG(HQ) | CHINA
TAIWAN

**Re-Teck**
REVERSE SUPPLY CHAIN MANAGEMENT

UNITED STATES (HQ) | BRAZIL | DUBAI | EUROPE
INDIA | JAPAN | KOREA | MALAYSIA | VIETNAM

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